

## **Groundwire Rules of Coaching Conduct**

Coaches must not use the chat line to engage in an emotional affair with any of the people who come to us to chat. Coaches may not solicit pictures from chatters. We must be above reproach in our conduct.

Groundwire coaches must not advocate any illegal practice.

Groundwire coaches must not use the Groundwire chat line or Groundwire email to conduct business and may not solicit any of our chatters for business purposes.

Groundwire coaches must support parental authorities. We may not always agree with parental decisions and care, but we must honor the authority that God has placed in the young person's life.

Do not give out your personal contact information beyond your Groundwire email and first name. Groundwire is intentional in only giving out your first name. We don't want people to have any way of contacting you outside of the Groundwire resources. This is in place for your own protection and for the protection of the ministry. Chatters may ask for your Facebook or other personal information. Do not take this conversation outside of the Groundwire umbrella. The reasoning is two-fold: 1) Your personal pages may contain information that can be used to harass or cyber stalk you, and 2) Groundwire could potentially be held legally responsible for information passed on those sites.

Volunteering your age and or/marital status can give you credibility with a chatter. Offer this information only if it is appropriate for the chat.

Scheduling. While you need to understand that this is a commitment, you will schedule yourself. We have found that entrusting our coaches to know what is best for them, how many days per week, and what time of day they can dedicate to this is most successful. Please notify the Coaching Administrator if you are taking extended time away. We do track when you log on and if we do not see you online several weeks in a row, we will be in contact, mainly to see if you are personally alright and not burning out.

You need to schedule a reasonable amount of time to have fulfilling conversations. A decent conversation does take time, and we feel strongly that those coming to us are worth that investment.

Please know that we see you, the coach, as more than just someone serving and ministering. You are a person with things of your own going on. We are for you as an individual, and if there is something that means you need to pull back, please know we are very much for you. Keep your Coach Administrator aware of your current contact information as well.